EXHIBIT 4

shiaolon | United States

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FBA removal order fees

Removal fees are charged per-item removed. Typically, removal orders are fulfilled in 14 business days. However, removal order processing may take 30 business days or more during the holiday season and peak removal periods.

For more information, see Remove inventory (overview).

Program specifics: The details, calculations, or rates for this fee vary if enrolled in the following programs. Visit the program-specific Help page for

FBA New Selection program

Fee details

Frequency of charge	One time	
Time of charge	When removal order is complete	
Fee structure	Per unit removed. Rate based on unit shipping weight.	

Values used to calculate fee

Product | Product size tiers are measurement categories based on the unit weight, product dimensions, and dimensional weight of a packaged size tier item. Learn how to determine your product-size tier, or use the Monthly Storage Fees report to see the size tier information for products you have previously stored in FBA.

Suggested article: See the following article for more details on how monthly inventory storage is calculated.

FBA fulfillment fees

Rate cards

Use the size tier of your product to determine which rate card applies. If your product requires special handling*, then use the Oversize and special

Size tier	Shipping weight	Removal fee per unit
Standard size	0 to 0.5 lb	\$0.32
	0.5+ to 1.0 lb	\$0.35
	1.0+ to 2.0 lb	\$0.48
	More than 2 lb	\$0.67 + \$0.35/lb above 2 lb
Oversize and special handling items*	0 to 1.0 lb	\$0.60
	1.0+ to 2.0 lb	\$0.72
	2.0+ to 4.0 lb	\$1.26
	4.0+ to 10.0 lb	\$2.32
	More than 10.0 lb	\$3.50 + \$0.35/lb above 10 lb

^{*}Special handling items may include apparel, shoes, watches, jewelry, and dangerous goods.

Fee examples

Product	Shipping weight	Size tier	Removal fee
Book	0.5 lb	Standard size	\$0.32 per unit
Shoes	1 lb	Standard size (special handling)	\$0.60 per unit
Dumbbells	22 lb	Oversize	\$7.70 per unit

Tools

Estimating fees	Go to Manage FBA Inventory and use the Create removal order option to preview your removal fees. Note that you must provide a ship to address.
Reporting fees	Removal order detail report
	Payments - Transaction View

Frequently asked questions

How is shipping weight calculated for standard-size items under 1 lb?

Shipping weight in the standard-size tiers under 1 lb is calculated by rounding up to the nearest 0.5 lb. For the remaining size tiers, the shipping weight is calculated by rounding up to the nearest whole pound.

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